

RUGGEDCOM INC.

MANAGEMENT'S DISCUSSION AND ANALYSIS FOR THE SECOND QUARTER ENDED SEPTEMBER 30, 2010

Dated: November 11, 2010

The following is management's discussion and analysis ("MD&A") of the consolidated results of operations, financial condition and cash flows of RuggedCom Inc. ("RuggedCom" or the "Company") for the three and six month periods ended September 30, 2010 compared with the three and six month periods ended September 30, 2009. This MD&A should be read in conjunction with the Company's consolidated interim financial statements for the three and six month periods ended September 30, 2010 and September 30, 2009 and the notes thereto, the audited annual consolidated financial statements for the fiscal years ended March 31, 2010 and March 31, 2009, the notes thereto and the auditors report thereon.

All amounts in this MD&A are in US dollars unless otherwise indicated. The content of this MD&A has been approved by the Board of Directors, on the recommendation of its Audit Committee. This MD&A is dated November 11, 2010 and is current to that date, unless otherwise stated.

Additional information relating to the Company, including the Company's Annual Information Form, is available on the System for Electronic Document Analysis and Retrieval ("SEDAR") at www.sedar.com as well as the Company's website at www.ruggedcom.com.

NON-GAAP MEASURES

The Company reports its financial results in accordance with Canadian generally accepted accounting principles ("GAAP"). However, this MD&A contains references to certain non-GAAP financial measures such as EBITDA and EBITDA Margin. Non-GAAP financial measures are used by management to evaluate the performance of the Company. Non-GAAP financial measures do not have any meaning prescribed by GAAP and therefore may not be comparable to similar measures presented by other reporting issuers. Non-GAAP financial measures used herein have been applied on a consistent basis. "EBITDA" means earnings before interest, income taxes, depreciation and amortization. "EBITDA Margin" means the percentage obtained by dividing "EBITDA" by revenue. "EBITDA" is a measure used by many investors to compare issuers on the basis of their ability to generate cash from operations. We believe that EBITDA and EBITDA Margin are useful supplemental information as they provide an indication of the results generated by the Company's main business activities before taking into consideration how these activities are financed and taxed and also prior to taking into consideration asset depreciation. Investors are cautioned that non-GAAP measures, such as those presented herein, should not be construed as an alternative to net income or loss determined in accordance with GAAP as indicators of the Company's performance or to cash flows from operating and investing activities as measures of liquidity and cash flow.

CAUTION REGARDING FORWARD-LOOKING INFORMATION

Certain statements in this MD&A, particularly statements regarding future economic performance and finances, plans, expectations and objectives of management, may constitute "forward-looking" statements which reflect our current views with respect to future events and financial performance. When used in this MD&A, such forward-looking statements use words such as "may", "will", "expect", "believe", "anticipate", "plan", "intend", "estimate", "project", "continue" and other similar terminology of a forward-looking nature or negatives of those terms. These forward-looking statements are based on certain assumptions by management, certain of which are set out herein. The forward-looking statements appearing in this MD&A reflect current expectations regarding future events and operating performance and speak only as of the date of this MD&A.

Although management believes that the expectations reflected in such forward-looking statements are reasonable, all forward-looking statements address matters that involve known and unknown risks, uncertainties and other factors and should not be read as guarantees of future performance or results. Accordingly, there are or will be a number of significant factors which could cause our actual results, performance or achievements, or industry results, to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. Factors that could cause actual future results, performance or achievements to differ materially include, but are not limited to, increased efforts by competitors to compete in our markets, growth in our key markets, our ability to manage our growth, our dependence on the electric power industry, the impact of the global financial crisis, foreign currency fluctuations, our ability to identify and integrate future acquisitions, changes in environmental and other regulation, our reliance on key personnel, our reliance on third-party suppliers, contract manufacturers and channel partners, our ability to protect our intellectual property, rapid technological change, potential product liability claims, our dependence on certain licensed intellectual property, and potential infringement by us of others' intellectual property rights, including our use of open source software.

RuggedCom is subject to significant risks and any past performance is no guarantee of future performance. RuggedCom cannot predict all of the risk factors, nor can it assess the impact, if any, of such risk factors on RuggedCom's business or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those projected in any forward-looking statements. Accordingly, forward-looking statements should not be relied upon as a prediction of actual results. This MD&A offers a brief overview of some of the risk factors to be considered in relation to RuggedCom's business. This list may not be exhaustive and new risk factors emerge from time to time. Please see the section "Risks and Uncertainties" for further information. We disclaim any intention or obligation to publicly update or revise any forward-looking statements after distribution of this MD&A, whether as a result of new information, future events or other circumstances, except as may be required pursuant to applicable securities laws.

Additional risk factor discussion can be found in the Company's continuous disclosure filings, reports and other filings with securities commissions and regulatory authorities in Canada and filed under the Company's profile on SEDAR at www.sedar.com.

RUGGEDCOM INC.

RuggedCom is a leading provider of rugged communications networking solutions designed for mission-critical applications in harsh environments. When used outside of benign office environments, communications networking equipment can be exposed to harmful conditions that impact network reliability, throughput, availability, security and data integrity. The Company's solutions are designed for use in harsh environments such as those found in electric power substations and "Smart Grids", intelligent transportation systems, industrial process control and military applications. RuggedCom's robust technology solutions include proprietary hardware (Ethernet switches, network routers, wireless devices, serial servers and media converters), software (proprietary embedded software and application software) and professional services.

RuggedCom's solutions facilitate the extension of Internet Protocol ("IP") based communications networks from benign office environments to harsh non-office environments. IP-based communications networks are faster, more flexible and offer greater functionality than the legacy, serial, low-speed communications systems currently used in most harsh environments. The extension of IP-based communications networks enables the seamless flow of information between an enterprise's non-office environment and its office environment. Moreover, the implementation of a common networking technology and infrastructure across an entire enterprise improves overall efficiency, increases the ability to monitor and secure operational assets and reduces costs associated with installation, integration, maintenance, parts and training.

RuggedCom continues to execute on its core strategies to capitalize on the opportunities presented by the Industrial Ethernet, Industrial Wireless, Cyber Security, and Smart Grid trends within the Electric Power, Transportation Systems, Industrial Processes and Military markets. During this quarter RuggedCom announced it had:

- received purchase orders totalling nearly \$2 million from major US rail companies;
- been awarded a contract totaling approximately \$1 million from a leading global communications solutions provider to the oil and gas market, to supply RuggedMAX™ equipment for connectivity to and around offshore oil rigs;
- extended its partnership with IBM to include participation in IBM's Intelligent Utility Network services initiative for the Smart Grid;
- been named for the fifth year in a row to the prestigious Deloitte Technology Fast 50™, a ranking of the 50 fastest growing technology companies in Canada, based on the percentage of revenue growth over five years. RuggedCom's increase in revenue of 969% from 2005 to 2009 resulted in a 25th ranking overall.

Subsequent to the quarter, RuggedCom announced it had agreed to purchase the substation automation business of Bow Networks Inc. Bow Networks is a leader in the development of substation automation and security software solutions which are used to securely retrieve, present and analyze information from intelligent electronic devices, allowing utilities to make decisions that facilitate the restoration of power and increase utilization of critical assets and infrastructure. When integrated with RuggedCom's portfolio of utility grade communications platforms, the combined offering provides a comprehensive Information Backbone for use in Smart Grid applications.

SELECTED CONSOLIDATED QUARTERLY FINANCIAL INFORMATION

The following tables set out selected consolidated financial information for the three month and six month periods ended September 30, 2010 and 2009, respectively. The information in these tables has been derived from the unaudited consolidated interim financial statements and accompanying notes for the three month and six month periods ended September 30, 2010 and September 30, 2009, as well as the March 31, 2010 audited consolidated financial statements. Investors should read the following information in conjunction with those statements and related notes. The financial information for the three months and six months ended September 30, 2010 and 2009 has been prepared by management in accordance with GAAP in a manner consistent with its annual financial statements.

Selected Consolidated Quarterly Financial Information	Three months ended September 30 (unaudited)		Six months ended September 30 (unaudited)	
	2010	2009	2010	2009
In thousands, except share amounts, data expressed as percentages and per share data				
Revenue	\$ 21,692	\$ 16,740	\$ 41,682	\$ 32,757
Cost of goods sold.....	<u>8,470</u>	<u>6,847</u>	<u>16,534</u>	<u>13,787</u>
Gross margin	13,222	9,893	25,148	18,970
Gross margin %	61.0%	59.1%	60.3%	57.9%
Operating expenses:				
Research and development.....	2,865	1,780	5,783	3,805
Sales and marketing	3,945	3,485	7,934	6,463
General and administrative	2,425	1,808	4,826	3,761
Investment tax credits	(82)	(199)	(581)	(386)
Foreign currency loss	541	998	8	1,529
Amortization.....	<u>1,266</u>	<u>508</u>	<u>2,553</u>	<u>901</u>
Total operating expenses.....	<u>10,960</u>	<u>8,380</u>	<u>20,523</u>	<u>16,073</u>
Net interest income	<u>78</u>	<u>38</u>	<u>109</u>	<u>101</u>
Earnings before income taxes	2,340	1,551	4,734	2,998
Provision for income taxes – current.....	676	492	1,661	997
Provision for income taxes – future.....	<u>300</u>	<u>54</u>	<u>504</u>	<u>111</u>
Net earnings for the period	<u>1,364</u>	<u>1,005</u>	<u>2,569</u>	<u>1,890</u>
Net Earnings Per Common Share:				
Basic	\$ 0.11	\$ 0.08	\$ 0.21	\$ 0.16
Diluted	\$ 0.11	\$ 0.08	\$ 0.21	\$ 0.15
Weighted Average Number of Common Shares				
Outstanding:				
Basic	12,157,529	12,098,002	12,152,367	11,997,705
Diluted.....	12,474,096	12,574,050	12,437,070	12,599,535
Other data:				
EBITDA ⁽¹⁾	\$ 3,528	\$ 2,021	\$ 7,178	\$ 3,798
EBITDA Margin % ⁽¹⁾	16.3%	12.1%	17.2%	11.6%

Notes:

(1) For an explanation of how EBITDA and EBITDA Margin are calculated, please see "Non-GAAP Measures".

Net Earnings to EBITDA Reconciliation	Three months ended September 30 (unaudited)		Six months ended September 30 (unaudited)	
	2010	2009	2010	2009
	In thousands		In thousands	
Net earnings for the period	\$1,364	\$1,005	\$2,569	\$1,890
Interest, net	(78)	(38)	(109)	(101)
Taxes	976	546	2,165	1,108
Amortization	<u>1,266</u>	<u>508</u>	<u>2,553</u>	<u>901</u>
EBITDA ⁽¹⁾	<u>\$3,528</u>	<u>\$2,021</u>	<u>\$7,178</u>	<u>\$3,798</u>

Notes:

(1) See "Non-GAAP measures"

Consolidated Balance Sheet Data:	As at September 30, 2010 (unaudited)		As at March 31, 2010	
		(In thousands)		
Cash and cash equivalents	\$	35,157	\$	33,140
Working capital (1)		56,245		51,897
Total assets		88,031		86,253
Total liabilities		9,391		10,095
Total shareholders' equity		78,640		76,158

Notes:

(1) Working capital is calculated as current assets less current liabilities, unaudited

Financial Highlights

Achieved record purchase orders of \$22.2 million in the second quarter, an increase of 18% over the same quarter a year ago.

Achieved record revenues of \$21.7 million in the second quarter, representing an increase of 30% over the same quarter a year ago.

Gross margin was 61.0%, an increase of 190 bps over the same quarter a year ago.

Net income of \$1.4 million compared to \$1.0 million for the same quarter a year ago, an increase of 36%.

OVERALL PERFORMANCE

Revenue and Expenses

Revenue

The Company's revenue is derived principally from the sale of IP-based rugged communications networking solutions including Ethernet switches, network routers, wireless devices, serial servers and media converters. The Company currently generates an insignificant percentage of revenue from application software and professional services.

The Company markets and sells rugged communications networking solutions worldwide through offices in North America, Europe and Asia. The Company's sales channel structure is different in each of the Company's target markets, but the majority of sales are derived from its sales team.

The Company's sales team is comprised of regional sales managers who are employees of RuggedCom and are supported by its field application engineers. The Company's regional sales managers also utilize a network of manufacturers' representatives and distributors, as well as channel partners, such as original equipment manufacturers, system integrators and consultants, each utilized to varying degrees based on the specific nature of target markets.

The Company's revenues have increased from both sales to new customers as well as sales of additional products and services to its existing customer base and it has broadened its geographic sales base. The sales cycle is typically characterized by extensive evaluation periods and in some cases bench trials and pilot deployments. Most of the Company's orders are made pursuant to purchase orders and the Company does not typically have long term supply contracts with customers.

The Company monitors revenue performance in four main geographical areas: North America, Europe, the Middle East and Africa ("EMEA"), Asia-Pacific (including Australia) ("APAC") and Latin America. The Company also monitors revenue performance in four main market categories: Electric Power, Transportation, Industrial and Military.

Cost of Goods Sold

Cost of goods sold consists primarily of costs of manufacturing and assembly of products. A significant portion of these costs is represented by components and compensation costs for the manufacture and assembly of products. Cost of goods sold also includes related overhead, final assembly, quality assurance, inventory management and payments to local third-party subcontract manufacturers that perform outsourced manufacturing and assembly for the Company. Cost of goods sold also includes the cost of providing services to customers, primarily the cost of service-related personnel used for training and professional services.

Operating Expenses

The Company's operating expenses consist of (i) research and development expenditures and related investment tax credits, (ii) sales and marketing expenses, (iii) general and administrative expenses, (iv) foreign exchange gains and losses and (v) amortization.

Research and development expenses consist primarily of personnel and related costs associated with the Company's research and development efforts, including the development of new products,

enhancements to existing products, quality assurance activities, software development, tools and equipment. The Company is entitled to certain scientific research and experimental development (“SR&ED”) Canadian tax credits for qualifying research and development activities performed in Canada. Expenses are shown net of applicable SR&ED tax credits.

Sales and marketing expenses consist primarily of costs relating to personnel and to the Company's sales and marketing activities, including the salaries and commissions paid to the Company's sales force, commissions paid to independent industry sales representatives, advertising, trade shows and other promotional expenses.

General and administrative expenses are comprised primarily of costs relating to personnel and related costs associated with the administration of the Company's business, including, information technology, finance and customer support functions, legal and other professional fees, rental of office and manufacturing space, insurance and other corporate and overhead expenses.

Amortization of property and equipment and intangible assets is recorded over the estimated useful lives of the assets on a straight-line basis. Intangible assets consist primarily of intellectual property including issued patents, and patents for which applications have been filed, trademarks, domain names, technological assets, customer lists and certain agreements.

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INTERIM PERIOD OPERATING RESULTS

Revenue

The Company's reporting currency is in US dollars. For the three month period ending September 30, 2010 ("Q2-F11") approximately 94% of the Company's sales revenues were in US dollars.

Highlights (for Q2-F11):

- Achieved record sales revenues of \$21.7 million
 - Increase of 29.6% from same period prior year
 - Increase of 8.5 % from prior quarter
- Achieved record purchase orders totaling \$22.2 million
 - Increase of 17.6% from same period prior year
 - 2nd consecutive record quarter - up 4.6 % quarter-over-quarter
- Achieved record sales revenues in the following regions and sectors:
 - Electric Power market – up 31.0% year-over-year
 - Transportation market – up 60.4% year-over-year
 - APAC (Asia-Pacific) region - up 24.7% year-over-year
- Added 108 new customers
 - Increase of 8.0% from same period prior year

Sales for Q2-F11 were \$21.7 million, a new Company record, compared to \$16.7 million for the same period in the last fiscal year, representing an increase of 29.6%. Sales for the first six months of F11 were \$41.7 million compared to \$32.8 million for the same period in the last fiscal year representing an increase of 27.2%. Sales revenues for Q2-F11 were also 8.5% above the prior quarter.

Customer purchase orders for Q2-F11 totaled \$22.2 million compared to \$18.9 million for the same period last year, representing an increase of 17.6%. Purchase orders for the first six months of F11 totaled \$43.4 million compared to \$37.0 million for the same period last year, representing an increase of 17.5%. Purchase orders for Q2-F11 were also 4.6% above the prior quarter's record total of \$21.2 million and represented a 2nd consecutive Company record.

In general, sales for Q2-F11 and for the first six months of F11 were driven by the continued deployment of IP-based rugged communications networking solutions across all of the Company's target markets and regions to both existing and new customers.

Sales by Market

Electric Power

Sales in the electric power market for Q2-F11 totaled \$14.5 million compared to \$11.0 million for the same period in the prior fiscal year, representing an increase of 31.0%. Sales in the electric power market for Q2-F11 comprised 66.7% of total Company sales for the quarter compared to 66.0% for the same period in the prior fiscal year. In addition, Q2-F11 sales in the electric power market represented a new Company record for sales in this market. Sales in the electric power market for the six month period ended September 30th, 2010 totaled \$27.9 million compared to \$21.5 million for the same period the prior fiscal year, representing an increase of 29.9%. Sales in the electric power market for the six month period ended September 30th, 2010 comprised 66.9% of total Company sales compared to 65.5% over the same period the prior fiscal year. Growth in the electric power market continues to be led by the deployment of the Company's rugged communications networking solutions for use in substation automation as part of the transmission and distribution infrastructure across all geographic regions with especially strong growth coming from Asia-Pacific and North America.

Transportation

Sales in the transportation market for Q2-F11 totaled \$4.3 million compared to \$2.7 million for the same period in the prior fiscal year, representing an increase of 60.4%. Sales in the transportation market for Q2-F11 comprised 19.9% of total Company sales for the quarter compared to 16.1% for the same period in the prior fiscal year. Sales in the transportation market for the six month period ended September 30th, 2010 totaled \$8.2 million compared to \$5.5 million for the same period the prior fiscal year, representing an increase of 48.7%. Sales in the transportation market for the six month period ended September 30th, 2010 comprised 19.6% of total Company sales compared to 16.7% over the same period the prior fiscal year. Growth for the six month period ended September 30th, 2010 was led by sales from the USA region, which has historically been the largest contributor, and represented approximately 70% of sales in the sector. The Company experienced increasing sales from the Asia-Pacific region, which accounted for 15% of sales in the sector in the six month period ended September 30th, 2010. The Company expects that revenues from the transportation market could experience quarterly volatility for the remainder of fiscal 2011 depending on project activity in the USA and the Company's ability to generate sales in other geographic regions.

Industrial

Sales in the industrial process market for Q2-F11 totaled \$1.9 million compared to \$2.2 million for the same period in the prior fiscal year, representing a decrease of 12.0%. Sales in the industrial process market for Q2-F11 comprised 8.8% of total Company sales for the quarter compared to 13.0% for the same period in the prior fiscal year. Sales in the industrial process market for the six month period ended September 30th, 2010 totaled \$3.58 million compared to \$3.66 million for the same period the prior fiscal year, representing a decrease of 2.2%. Sales in the industrial process market for the six month period ended September 30th, 2010 comprised 8.6% of total Company sales compared to 11.2% over the same period the prior fiscal year. The Company expects that revenues in this sector could experience quarterly volatility depending on global spending on process automation in the Oil and Gas, Mining and Metals, and Chemical sectors.

Military

Sales in the military market for Q2-F11 totaled \$0.93 million compared to \$0.82 million for the same period in the prior fiscal year, representing an increase of 12.6%. Sales in the military market for Q2-F11 comprised 4.3% of total Company sales for the quarter compared to 4.9% for the same period in the prior fiscal year. Sales in the military market for the six month period ended September 30th, 2010 totaled \$1.9 million compared to \$2.1 million for the same period the prior fiscal year, representing a decrease of 10.3%. Sales in the military market for the six month period ended September 30th, 2010 comprised 4.5% of total Company sales compared to 6.4% over the same period the prior fiscal year. The Company's experience indicates that sales by the Company in the military sector have quarterly variability due the nature of sales in this sector which are characterized by long sales cycles and a relatively small number of large scale projects and a relatively small customer base.

(Unaudited) MARKET/SECTOR	Three months ended September 30 (as percentage of total)		Three months ended September 30 (\$ thousands)		Change
	2010	2009	2010	2009	%
Electric Power (Utilities)	66.7%	66.0%	\$14,464	\$11,045	31.0%
Transportation	19.9%	16.1%	\$4,319	\$2,693	60.4%
Industrial	8.8%	13.0%	\$1,916	\$2,178	-12.0%
Military	4.3%	4.9%	\$928	\$824	12.6%
Other	0.3%	0.0%	\$65	\$0	=
See note (1)	<u>100.0%</u>	<u>100.0%</u>	<u>\$21,692</u>	<u>\$16,740</u>	<u>29.6%</u>

(Unaudited) MARKET/SECTOR	Six months ended September 30 (as percentage of total)		Six months ended September 30 (\$ thousands)		Change
	2010	2009	2010	2009	%
Electric Power (Utilities)	66.9%	65.5%	\$27,900	\$21,470	29.9%
Transportation	19.6%	16.7%	\$8,155	\$5,483	48.7%
Industrial	8.6%	11.2%	\$3,579	\$3,660	-2.2%
Military	4.5%	6.4%	\$1,881	\$2,097	-10.3%
Other	0.4%	0.1%	\$167	\$47	256.7%
See note (1)	<u>100.0%</u>	<u>100.0%</u>	<u>\$41,682</u>	<u>\$32,757</u>	<u>27.2%</u>

Notes:

- (1) Totals may not equal column sum due to rounding

Sales by Region

North America

North America sales for Q2-F11 totaled \$10.0 million compared to \$6.7 million for the same period in the prior fiscal year, representing an increase of 49.8%. Sales in North America for Q2-F11 comprised 46.3% of total Company sales for the quarter compared to 40.0% for the same period in the prior fiscal year. Q2-F11 North America sales were driven primarily by sales in the electric power and transportation sectors. North American sales for the six month period ended September 30th, 2010 totaled \$18.6 million compared to \$14.5 million for the same period the prior fiscal year, representing an increase of 28.3%. Sales in North America for the six month period ended September 30th, 2010 comprised 44.6% of total Company sales compared to 44.3% over the same period the prior fiscal year. Sales in North America for the six month period ended September 30th, 2010 were primarily driven by sales in the electric power and transportation sectors.

Europe, Middle-East and Africa (EMEA)

EMEA sales for Q2-F11 totaled \$4.8 million compared to \$4.2 million for the same period in the prior fiscal year, representing an increase of 14.8%. Sales in EMEA for Q2-F11 comprised 22.2% of total Company sales for the quarter compared to 25.0% for the same period in the prior fiscal year. Q2-F11 EMEA sales were driven primarily by sales in the electric power sector. EMEA sales for the six month period ended September 30th, 2010 totaled \$10.1 million compared to \$8.7 million for the same period the prior fiscal year, representing an increase of 16.8%. Sales in EMEA for the six month period ended September 30th, 2010 comprised 24.3% of total Company sales compared to 26.5% over the same period the prior fiscal year. Sales in EMEA for the six month period ended September 30th, 2010 were primarily driven by sales in the electric power sector.

Asia-Pacific (APAC)

APAC sales for Q2-F11 totaled \$5.1 million, a new Company record, compared to \$4.1 million for the same period in the prior fiscal year, representing an increase of 24.7%. Sales in APAC for Q2-F11 comprised 23.7% of total Company sales for the quarter compared to 24.6% for the same period in the prior fiscal year. Q2-F11 APAC sales were driven primarily by sales in the electric power sector. APAC sales for the six month period ended September 30th, 2010 totaled \$9.5 million compared to \$6.8 million for the same period the prior fiscal year, representing an increase of 40.2%. Sales in APAC for the six month period ended September 30th, 2010 comprised 22.8% of total Company sales compared to 20.7% over the same period the prior fiscal year. Sales in APAC for the six month period ended September 30th, 2010 were primarily driven by sales in the electric power sector.

Latin America

Latin America sales for Q2-F11 totaled \$1.70 million compared to \$1.73 million for the same period in the prior fiscal year, representing a decrease of 1.5%. Sales in Latin America for Q2-F11 comprised 7.9% of total Company sales for the quarter compared to 10.3% for the same period in the prior fiscal year. Q2-F11 Latin America sales were driven primarily by sales in the electric power sector. Latin America sales for the six month period ended September 30th, 2010 totaled \$3.4 million compared to \$2.8 million for the same period the prior fiscal year, representing an increase of 22.6%. Sales in Latin America for the six month period ended September 30th, 2010 comprised 8.2% of total Company sales compared to 8.5% over the same period the prior fiscal year. Sales in Latin America for the six month period ended September 30th, 2010 were primarily driven by sales in the electric power sector.

(Unaudited) REGION	Three months ended September 30 (as percentage of total)		Three months ended September 30 (\$ thousands)		Change
	2010	2009	2010	2009	%
North America.....	46.3%	40.0%	\$10,039	\$6,700	49.8%
Latin America.....	7.9%	10.3%	\$1,704	\$1,730	-1.5%
Asia Pacific.....	23.7%	24.6%	\$5,139	\$4,120	24.7%
Europe, Middle East & Africa ...	<u>22.2%</u>	<u>25.0%</u>	<u>\$4,810</u>	<u>\$4,190</u>	<u>14.8%</u>
See note (1)	<u>100.0%</u>	<u>100.0%</u>	<u>\$21,692</u>	<u>\$16,740</u>	<u>29.6%</u>

(Unaudited) REGION	Six months ended September 30 (as percentage of total)		Six months ended September 30 (\$ thousands)		Change
	2010	2009	2010	2009	%
North America.....	44.6%	44.3%	\$18,605	\$14,495	28.3%
Latin America.....	8.2%	8.5%	\$3,431	\$2,800	22.6%
Asia Pacific.....	22.8%	20.7%	\$9,512	\$6,785	40.2%
Europe, Middle East & Africa ...	<u>24.3%</u>	<u>26.5%</u>	<u>\$10,134</u>	<u>\$8,677</u>	<u>16.8%</u>
See note (1)	<u>100.0%</u>	<u>100.0%</u>	<u>\$41,682</u>	<u>\$32,757</u>	<u>27.2%</u>

Notes:

(1) Totals may not equal column sum due to rounding

Sales by Customer

The total number of customers who placed orders in Q2-F11 was 476 as compared to 434 for the same period in the previous financial year, an increase of 9.7%. In Q2-F11 the Company also added 108 new customers as compared to 100 for the same period in the prior fiscal year, representing an increase of 8.0%. In Q2-F11 the electric power sector contributed the largest number of new customers (42 out of the 108) accounting for 38.9%. For the six month period ended September 30, 2010 the Company added 200 new customers as compared to 205 for the same period in the prior fiscal year, representing a decrease of 2.4%. For the six month period ended September 30, 2010 the electric power sector contributed the largest number of new customers (95 out of 200) accounting for 47.5%.

In Q2-F11 the Company's top ten customers accounted for 37.5% of sales revenues. For the six month period ended September 30, 2010 the Company's top ten customers accounted for 37.9% of sales revenues. There were no customers that accounted for more than 10% of the Company's sales revenues in Q2-F11 or the same period in the prior year. There were no customers that accounted for more than 10% of the Company's sales revenues in the six month period ended September 30, 2010 or in the same period in the prior year.

Gross Margin

Gross margin for Q2-F11 increased 34% to \$13.2 million, compared to \$9.9 million in the same period in the last fiscal year, and as a percentage of revenue, increased to 61.0% from 59.1% for the same period in the last fiscal year. The increase in gross margin percentage from a year ago was due partly to sector mix and partly to cost productivity gains realized as a result of higher volumes associated with the growth of the business over the past 12 months.

The lower gross margin percentage experienced a year ago in Q2-F10 was largely due to a significant strengthening of the Canadian dollar against the US dollar during Q2-F10, which had a negative effect on margins, as inventory purchased when the Canadian dollar was relatively weaker, was later sold generating US dollar revenue which was translated at rates of exchange reflecting a stronger Canadian dollar. The majority of the Company's revenues and cost of goods sold are US dollar denominated and therefore gross margins are generally unaffected by movements in the Canadian to US dollar exchange rate. However, during periods of high exchange rate volatility, gross margins are impacted by exchange rate translations.

Operating Expenses

The following table presents additional comparative data for the Company's operating expenses:

Expenses as a Percentage of Revenue

	Three months ended September 30 (unaudited)		Six months ended September 30 (unaudited)	
	2010	2009	2010	2009
	\$	\$	\$	\$
Revenue	<u>21,692</u>	<u>16,740</u>	<u>41,682</u>	<u>32,757</u>
Research and development, net of investment tax credits..	2,865	1,780	5,783	3,805
% of revenue	13.2%	10.6%	13.9%	11.6%
Sales and marketing	3,945	3,485	7,934	6,463
% of revenue	18.2%	20.8%	19.0%	19.7%
General and administrative	2,425	1,808	4,826	3,761
% of revenue	11.2%	10.8%	11.6%	11.5%
Investment tax credits	(82)	(199)	(581)	(386)
% of revenue	-0.4%	-1.2%	-1.4%	-1.2%
Foreign exchange loss	541	998	8	1,529
% of revenue	2.5%	6.0%	0.0%	4.7%
Amortization.....	1,266	508	2,553	901
% of revenue	5.8%	3.0%	6.1%	2.8%
Total operating expenses.....	<u>10,960</u>	<u>8,380</u>	<u>20,523</u>	<u>16,073</u>
% of revenue	50.5%	50.1%	49.2%	49.1%

Research and Development Expenses

Gross research and development expenses for Q2-F11, before accounting for the effect of investment tax credits, increased 61% to \$2.9 million, or 13.2% of revenue, compared to \$1.8 million, or 10.6% of revenue, for the same period in the previous fiscal year. For the first six months of F11, gross research and development expenses increased 52% to \$5.8 million compared to \$3.8 million in the same period in the last fiscal year, representing 13.9% and 11.6% of total revenues for each period, respectively. The increase in absolute dollar expense for these periods compared to the corresponding periods in the prior year was mainly attributable to increased research and development personnel costs resulting from an increase in the number of employees over the past 12 months from 57 to 100, the majority of the increase being due to the acquisition of WiNetworks in F10. The consolidated results include approximately \$1.0 and \$2.0 million of WiNetworks research and development expense for the three and six months periods ending September 30, 2010 respectively.

Sales and Marketing Expenses

Sales and marketing expenses for Q2-F11 increased 13% to \$3.9 million, compared to \$3.5 million for the same period in the previous fiscal year, representing 18.2% and 20.8% of total revenues for each period, respectively. For the first six months of F11, sales and marketing expenses increased 23% to \$7.9 million compared to \$6.5 million in the same period in the last fiscal year, representing 19.0% and 19.7% of total revenues for each period, respectively. The increase in dollar amounts for both Q2-F11 and the first six months compared to their corresponding prior periods was partially attributable to an increase in the Company's sales personnel over the past 12 months from 44 to 55 and also to an increase in their total compensation, a portion of which is performance based. The Company expects that selling and marketing expenses will continue to increase in dollar amounts in future periods as amounts paid out to its sales force and to industry sales representatives increase commensurate with the growth in the Company's sales, and as overall marketing activities and efforts continue.

General and Administrative Expenses

General and administrative expenses for Q2-F11 increased 34% to \$2.4 million, compared to \$1.8 million for the same period in the last fiscal year, representing 11.2% and 10.8% of total revenues for each period, respectively. The increase in dollar amounts for Q2-F11 compared to the corresponding prior period last year was primarily due to increased salary, benefits and stock compensation expense associated with our finance, administration and customer support staff, as well as salary adjustments made to ensure the Company remains competitive with regard to the compensation it offers to employees. The Company's general and administrative staff increased over the past 12 months from 29 to 45 (including an additional 5 headcount as a result of the WiNetworks acquisition) to support the Company's staffing requirements in finance, administration and customer support.

For the first six months of F11, general and administrative expenses were \$4.8 million, compared to \$3.8 million for the same six month period last year, representing 11.6% and 11.5% of total revenues for each period, respectively.

Investment Tax Credits

In Q2-F11 the Company recorded \$0.1 million of investment tax credits compared with \$0.2 million in the same period last year. For the first six months of F11 the Company recorded \$0.6 million

of investment tax credits compared with \$0.4 million in the comparable period a year ago. Investment tax credits include research and development grants received by the Company's WiNetworks subsidiary.

Foreign Exchange Loss/Gain

In Q2-F11 foreign exchange losses of \$0.5 million were incurred and were primarily due to the strengthening of the Canadian dollar against the US dollar and the negative impact this had on the Company's US dollar denominated working capital (mostly US\$ receivables). This compares to a foreign exchange loss of \$1.0 million for the same period in the prior fiscal year in which the Canadian dollar again strengthened significantly against the US dollar. For the first six months of F11 the Company has incurred virtually no foreign exchange loss or gain, as whatever foreign exchange gains were realized in Q1-F11 were almost exactly offset by an equivalent amount of foreign exchange loss in Q2-F11. This compares to a foreign exchange loss of \$1.5 million for the comparable six month period in the prior fiscal year.

Prior to December 31, 2009 the Company had never hedged its foreign exchange exposure, believing that losses and gains tend to even out in the long run. As well, the Company has a partial natural hedge in that most of its revenues and cost of sales expenses are US dollar denominated. However, in an effort to partially counteract volatility experienced in the foreign exchange markets, in early July 2010 the Company entered into a forward contract with a major Canadian bank to sell US dollars during Q2-F11. There were no outstanding obligations relating to the forward contract as at September 30, 2010. Similar foreign exchange contracts were entered into in January and April of 2010. Similar forward sales of US dollars were also made in early October 2010.

Amortization

Amortization expense for Q2-F11 increased 149% to \$1.3 million, compared to \$0.5 million for the same period in the prior fiscal year, representing 5.8% and 3.0% of total revenues for each period, respectively. The increased amortization was due to a combination of factors, including significant leasehold improvements made to our new office and manufacturing facility in fiscal 2010, amortization of the intangible assets acquired as a result of the WiNetworks acquisition and the inclusion of amortization expense from WiNetworks' operations. For the first six months of F11, amortization expense increased 183% to \$2.6 million compared to \$0.9 million in the comparable period in the prior year.

Interest and Other Income

The Company earned \$78,000 of interest income in Q2-F11 compared to \$38,000 of interest income earned in the same period last fiscal year. Interest income was earned on the Company's cash and cash equivalents, less a nominal amount of interest expense related principally to capital leases. The increase in net interest income compared to the same quarter in the prior year was due to slightly higher rates of interest earned compared to prevailing rates in the year ago period. For the first six months of F11, interest income was \$109,000 compared to \$101,000 in the comparable period in the prior year.

Income Tax Expense

The Company recorded a tax provision for Q2-F11 of \$1.0 million which equates to an effective tax rate of 41.7%. This rate is higher than the statutory rate of approximately 28% due to the existence of certain permanent differences. This compares to a \$0.5 million income tax expense for the same period in the prior year, representing an effective tax rate of 35.2%.

Net Earnings

Net income before taxes for Q2-F11 was \$2.4 million compared to \$1.4 million for the same period in the last fiscal year, representing 12.0% and 9.0%, respectively, of total revenues for each period. Net income before taxes for Q1-F11 increased compared to the same period a year ago due to increased revenues and gross margin, including an increase in gross margin percentage (59.7% compared to 56.7%). The increase was also attributable to the realization of \$0.5 million of foreign exchange gains in Q1-FY11 versus \$0.5 million of foreign losses in the same period a year ago. The positive effects of the foregoing were partially offset by an increase in operating expenses to support the growth of our core business, as well as inclusion of WiNetworks losses for the period.

Net earnings before taxes for Q2-F11 was \$2.3 million compared to \$1.6 million for the same period in the last fiscal year, representing 10.8% and 9.3%, respectively, of total revenues for each period. For the first six months of F11, net earnings before taxes was \$4.7 million compared to \$3.0 million for the same period in the prior year, representing 11.4% and 9.2%, respectively, of total revenue for each period.

Net earnings before taxes for Q2-F11 increased compared to the same period a year ago due to an increase in revenue (up 30%) and gross margins (up 34%), which more than offset the increase in operating expenses for the period (up 31%). The increase in operating expenses for Q2-F11 was due to a combination of increased expenditures in research and development, sales and marketing, and general administration to support the growth of our core business, as well as the inclusion of WiNetworks' operating expenses for the period. Increasing interest rates also contributed to the increase in earnings before tax for the current quarter, as the Company earned \$78,000 in net interest income compared to \$38,000 in the same period last year.

WiNetworks contributed approximately \$1.3 million of revenues and resulted in the inclusion of a \$0.6 million loss before and after taxes in the Company's consolidated financial results. Future revenues from wireless products are expected to grow faster than related operating expenses as the WiNetworks' research and development team completes the initial development of wireless products for RuggedCom's core markets.

Net earnings after taxes for Q2-F11 were \$1.4 compared to \$1.0 million for Q2-F10, representing 6.3% and 6.0%, respectively, of total revenues for each period. This represents an increase of 36% over the corresponding period last year. For the first six months of F11, net earnings after taxes were \$2.6 million compared to \$1.9 million for the same period in the last fiscal year, representing 6.2% and 5.8%, respectively, of total revenues for each period. This also represents a decrease of 36% over the corresponding period in the prior year.

Outlook

In the long term, we believe we are well positioned to take advantage of the planned global infrastructure spending, specifically in the Electric Power and Transportation sectors.

The growth in Smart Grid momentum continues as demand for substation communication networks remains strong. In addition, the initial findings from the January 2010 Newton-Evans study of Electric Power Transmission and Distribution Investment revealed that over 80% of the responding utilities plan to increase or maintain capital expenditures in Smart Grid programs. However, the focus in Smart Grid could be shifting from Smart Metering to Distribution Automation, which could have the benefit of a shorter implementation cycle with little or no involvement of consumers. The large opportunities in the Smart Grid market could attract more competitors, which could result in increased competitive pricing pressure, particularly from local competitors in Asia and EMEA.

Strong order growth in the transportation sector is being driven by rail applications for Positive Train Control in the USA which has become a regulatory requirement for implementation by railway companies by December 2015. In addition, there is the potential for large opportunities in rail globally as countries such as India and China plan to modernize or build new rail infrastructure.

It is still too early to determine how the sovereign debt crisis affecting certain European Union countries earlier in 2010 could impact government funded infrastructure projects in the Electric Power and Transportation sectors.

Ramping up sales of our WiMAX products and new product platforms in our key target markets could take longer than expected which could impact near term revenues and earnings growth. However, active opportunities for our RuggedMAX™ WiMAX technology are increasing across all of our markets with our first major order coming from the Oil and Gas sector in the Industrial market. We are also seeing multiple opportunities in the Military sector, including initial orders for our new product platforms.

On October 1, 2010 the Company agreed to purchase the substation automation business of Bow Networks Inc., a leader in the development of substation automation and security software solutions. The purchase price was \$2.0 million (\$2.1 million Canadian dollars) for selected assets, including intellectual property. The transaction is expected to be accretive.

Our objective remains to run the business for long term growth and profitability. Research and development will continue to be a key focus as the Company continues to invest in new product and service development and in current product and service enhancements. Additional resources will continue to be committed to sales and marketing as the Company further develops its global sales channels and continues to promote the RuggedCom brand in its key target markets. The Company will continue to evaluate potential acquisitions that offer complimentary products and services that can leverage our existing customer base.

LIQUIDITY AND CAPITAL

	<u>As at September 30,</u> <u>2010</u>	<u>As at March 31,</u> <u>2010</u>
	(In thousands, except Balance Sheet ratios)	
Key Balance Sheet Amounts and Ratios:		
Cash and cash equivalents	\$ 35,157	\$ 33,140
Working capital	56,245	51,897
Long term assets	23,813	25,624
Long term liabilities	1,418	1,363
Working capital ratio ⁽¹⁾	8.1	6.9
Days sales outstanding in accounts receivable ⁽²⁾	52 days	43 days
Inventory turnover ⁽³⁾	2.9 times	3.6 times

Notes:

- (1) Current assets divided by current liabilities.
- (2) Days sales in accounts receivable represents the number of days' worth of sales uncollected as at the date indicated. It is derived by calculating the number of days required to accumulate total cumulative daily sales equal to the current trade receivable balance.
- (3) Inventory turnover is defined as the total cost of goods sold for the last 12 months' period divided by the average inventory balance over that same 12 months.

Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, bank balances and short-term highly liquid investments that are readily convertible into known amounts of cash within three months or less and are subject to an insignificant risk of change in value.

Investments in cash equivalents and marketable securities are governed by the Company's Cash Management & Investment Policy as approved by the Board of Directors. Excess funds are invested in accordance with sound investment management principles. The policy stipulates that investments will at all times be based on the requirements for safety, liquidity and yield in that order of importance.

As at September 30, 2010, the Company had \$35.2 million of cash and cash equivalents compared to \$33.1 million as at March 31, 2010.

Working Capital

Working capital is defined as current assets less current liabilities. The Company's working capital balance increased to \$56.2 million at September 30, 2010 compared to \$51.9 million at the end of fiscal 2010. The Company's working capital ratio (current assets divided by current liabilities) increased to 8.1:1 compared to a working capital ratio of 6.9:1 as at March 31, 2010. The Company's accounts receivable balance increased by \$0.1 million to \$13.6 million from \$13.5 million at the end of fiscal 2010. Days sales outstanding in accounts receivable ("DSO") increased to 52 days at September 30, 2010 from 43 days at the end of fiscal 2010. The Company's DSO could trend upward to the extent that the Company increases its revenue base in markets outside of North America as, in the Company's experience, international receivables tend to take longer to collect. The Company's allowance for doubtful accounts increased from \$44,000 at the end of fiscal 2010 to \$45,000 as at September 30, 2010. (See "Critical Accounting Policies and Estimates – Allowance for Doubtful Accounts.")

Inventory balances increased by \$2.7 million to \$13.2 million at the end of Q2-FY11 from \$10.5 million at the end of fiscal 2010. Inventory levels increased in anticipation of receiving future orders for both wired and wireless products, in addition to advance purchase of certain components to achieve unit cost reductions. Inventory turnover, calculated using the last 12 months' cost of sales and average inventory balances, decreased from 3.6 times at the end of fiscal 2010 to 2.9 times at the end of Q2-FY11. The Company would normally expect inventory turnover to increase over time as the Company continues to achieve cost productivity gains as a result of the growth in its business. However, the Company gives priority to meeting customers' request dates for delivery, which may require the stocking of additional inventory in order to meet short delivery schedules. This can occasionally impact inventory turnover negatively. In addition, there will likely be relatively low inventory turns for the next several quarters as a result of the WiNetworks acquisition, due to relatively high existing WiNetworks inventory levels coupled with slower revenues.

Accounts payable and accrued liabilities decreased \$0.7 million to \$6.9 million at the end of Q2-FY11 from \$7.6 million at the end of fiscal 2010.

Cash Provided by (used in) Operating Activities

The Company generated \$1.6 million cash in operating activities in Q2-F11 as compared to using \$2.8 million in the same period last fiscal year. For Q2-F11, \$1.4 million was provided through operating performance. Approximately \$1.9 million cash was provided by non-cash items, offset by \$1.7 million cash used through the net change in current non-cash working capital. In the same period in the last fiscal year, \$2.8 million cash was generated by operating activities. Approximately \$1.0 million was provided through operating performance. The balance related to \$0.9 million provided by non-cash items, and another \$0.9 million cash was provided by net change in current non-cash working capital.

For the first six months of FY11, the Company generated \$3.9 million cash from operating activities as compared to \$0.7 million in the same period last fiscal year. Approximately \$2.6 million was provided through operating performance. The balance related to \$3.7 million cash provided by non-cash items, offset by \$2.4 million cash used by net change in current non-cash working capital. In the same period in the last fiscal year, \$0.7 million cash was generated from operating activities. Approximately \$1.9 million was provide through operating performance. The balance related to \$1.8 million provided by non-cash items, offset by \$3.0 million cash used by the net change in current non-cash working capital.

Investing Activities

Additions of capital assets were \$0.4 million for Q2-F11 and \$1.5 million for the first six months of F11 compared with \$2.6 million for the Q2 last year and \$3.9 million for the first six months of the last fiscal year. These additions represent continued investment by the Company in hardware, software and tooling as well as office and information technology infrastructure. In the prior fiscal year there was also investing activities of \$8.0 million in Q2 and the first six months related to the acquisition of WiNetworks. See "Capital Resources".

Financing Activities

During Q2-F11 the Company issued 1,737 common shares upon exercise of employee stock options for net proceeds of approximately \$19,000. Also during Q2-F11 the Company repaid capital lease obligations of approximately \$26,000. There were no other financing activities during the quarter.

For the first six months of F11 the Company issued 14,217 common shares upon exercise of employee stock options for net proceeds of approximately \$76,000. Also during the first six months of F11 the Company repaid capital lease obligations of approximately \$52,000.

For the first six months of F10, the Company issued 44,026 common shares upon exercise of employee stock options for net proceeds of approximately \$276,000 and issued 250,000 common shares for net proceeds of \$1.5 million pursuant to the exercise of purchase warrants. This was offset by the Company repaying \$92,000 of capital lease obligations and \$4,875,000 of the loan assumed and repaid on behalf of WiNetworks.

The Company also has a credit facility from a chartered financial institution as well as outstanding capital leases under which periodic payments are made. See “Contractual Obligations” and “Capital Resources.”

Outstanding Share Capital

The Company's authorized share capital is comprised of an unlimited number of common shares of which there are 12,158,675 outstanding as of the date of this MD&A.

Financial Instruments

The fair value of accounts receivable, other receivables, accounts payable and accrued liabilities approximates their carrying value due to the immediate or short-term maturity of these financial instruments.

The Company is subject to financial risk related to earnings and expenses that arises from fluctuations in foreign exchange rates. From time to time the Company enters into forward foreign exchange contracts to mitigate the risk of fluctuations in foreign currencies.

Contractual Obligations

The majority of the Company's contractual obligations consists of current and long-term capital and operating lease obligations. The Company also accrues warranty costs of the five year warranty associated with the sale of its products. As at September 30, 2010 the Company had long-term liabilities of \$1.4 million. While the aggregate dollar amount of these obligations remains the same as at March 31, 2010, the specific liabilities have changed over the six month period.

Capital Resources

Future capital expenditures will continue to be funded through a combination of internally generated cash flows and capital lease financing. Capital expenditures will continue to include a mix of computer hardware, software, test equipment, tooling, leasehold improvements and office furniture as the Company continues to invest in its office and IT infrastructure.

The Company also has a credit facility from a chartered financial institution comprising a \$0.97 million (Cdn \$1.0 million) revolving demand facility that is secured by certain of our assets. The facility is available for working capital requirements and general corporate purposes. As at September 30, 2010, there were no borrowings outstanding under the facility. During fiscal 2009, the Company issued performance guarantees in favour of a customer for a total of approximately \$139,000 and a portion of the revolving demand facility will be allocated for these guarantees. The guarantees expire in 2013 and 2014.

Off-Balance Sheet Arrangements

The Company has no off-balance sheet arrangements other than those disclosed under "Contractual Obligations" and "Financial Instruments".

Transactions with Related Parties

The Company did not enter into any transactions with related parties during the first six months of F11 or during fiscal year 2010.

Internal Controls Over Financial Reporting and Procedures

The CEO and CFO are responsible for the establishing and maintaining adequate internal control over financial reporting to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with GAAP. The CEO and CFO have evaluated whether there were changes to the Company's internal control over the financial reporting during the period ended September 30, 2010, including the controls, policies and procedures of WiNetworks, that have materially affected, or are reasonably likely to materially affect, its internal control over financial reporting. No such changes were identified through the Company's evaluation.

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Selected Consolidated Quarterly Information

(In thousands, except share amounts, data expressed as percentages and per share data)

(Unaudited)	Fiscal 2011		Fiscal 2010				Fiscal 2009	
	Sep 30	Jun 30	Mar 31	Dec 31	Sep 30	Jun 30	Mar 31	Dec 31
Revenue	\$ 21,692	\$ 19,990	\$ 19,382	\$ 20,600	\$ 16,740	\$ 16,017	\$ 17,416	\$ 15,821
Cost of goods sold	<u>8,470</u>	<u>8,064</u>	<u>8,023</u>	<u>8,248</u>	<u>6,847</u>	<u>6,940</u>	<u>6,371</u>	<u>5,420</u>
Gross margin	13,222	11,926	11,359	12,352	9,893	9,077	11,045	10,401
Gross margin %	61.0%	59.7%	58.6%	60.0%	59.1%	56.7%	63.4%	65.7%
Operating expenses:								
Research and development	2,865	2,918	2,901	2,536	1,780	2,025	1,414	1,191
Sales and marketing	3,945	3,989	3,792	3,942	3,485	2,978	3,022	2,666
General and administrative	2,425	2,401	2,358	2,602	1,808	1,953	1,518	1,346
Investment tax credits	(82)	(499)	(572)	(344)	(199)	(187)	(410)	(139)
Foreign exchange loss (gain)	541	(533)	487	335	998	531	45	(595)
Amortization	<u>1,266</u>	<u>1,287</u>	<u>1,165</u>	<u>1,002</u>	<u>508</u>	<u>393</u>	<u>307</u>	<u>271</u>
Total operating expenses	<u>10,960</u>	<u>9,563</u>	<u>10,131</u>	<u>10,073</u>	<u>8,380</u>	<u>7,693</u>	<u>5,896</u>	<u>4,740</u>
Net interest income (expense)	<u>78</u>	<u>31</u>	<u>(11)</u>	<u>25</u>	<u>38</u>	<u>63</u>	<u>142</u>	<u>303</u>
Earnings before income taxes	2,340	2,394	1,217	2,304	1,551	1,447	5,291	5,964
Provision for income taxes - current	676	985	747	1,001	492	505	1,470	1,829
Provision (recovery) for income taxes - future	<u>300</u>	<u>204</u>	<u>(632)</u>	<u>110</u>	<u>54</u>	<u>57</u>	<u>403</u>	<u>153</u>
Net earnings	<u>\$1,364</u>	<u>\$1,205</u>	<u>\$1,102</u>	<u>\$1,193</u>	<u>\$1,005</u>	<u>\$885</u>	<u>\$3,418</u>	<u>\$3,982</u>
Net Earnings Per Common Share:								
Basic	\$ 0.11	\$ 0.10	\$ 0.09	\$ 0.10	\$ 0.08	\$ 0.07	\$ 0.29	\$ 0.34
Diluted	\$ 0.11	\$ 0.10	\$ 0.09	\$ 0.10	\$ 0.08	\$ 0.07	\$ 0.28	\$ 0.33
Weighted Average Number of Common Shares Outstanding								
Basic	12,157,529	12,147,149	12,139,771	12,115,981	12,098,002	11,896,306	11,804,347	11,798,435
Diluted	12,474,096	12,399,988	12,553,459	12,463,263	12,574,050	12,623,918	12,417,319	12,251,346
Other data:								
EBITDA ⁽¹⁾	\$ 3,528	\$ 3,650	\$ 2,393	\$ 3,281	\$ 2,021	\$ 1,777	\$ 5,456	\$ 5,932
EBITDA Margin ⁽¹⁾ %	16.3%	18.3%	12.3%	15.9%	12.1%	11.1%	31.3%	37.5%

(1) For an explanation of how EBITDA and EBITDA Margin are calculated, please see "Non-GAAP Measures" above.

Net Earnings to EBITDA Reconciliation

(Unaudited)	Fiscal 2011		Fiscal 2010				Fiscal 2009	
	Sep 30	Jun 30	Mar 31	Dec 31	Sep 30	Jun 30	Mar 31	Dec 31
Net earnings	\$1,364	\$1,205	\$1,102	\$1,193	\$1,005	\$885	\$3,418	\$3,982
Net interest income	(78)	(31)	11	(25)	(38)	(63)	(142)	(303)
Taxes	976	1,189	115	1,111	546	562	1,873	1,982
Amortization	<u>1,266</u>	<u>1,287</u>	<u>1,165</u>	<u>1,002</u>	<u>508</u>	<u>393</u>	<u>307</u>	<u>271</u>
EBITDA ^{(1) (2)}	<u>\$3,528</u>	<u>\$3,650</u>	<u>\$2,393</u>	<u>\$3,281</u>	<u>\$2,021</u>	<u>\$1,777</u>	<u>\$5,456</u>	<u>\$5,932</u>

Notes:

- (1) For an explanation of how EBITDA and EBITDA Margin are calculated, please see "Non-GAAP Measures" above.
- (2) EBITDA includes investment tax credits.

CRITICAL ACCOUNTING POLICIES AND ESTIMATES

Use of Estimates

The preparation of consolidated financial statements in accordance with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the consolidated financial statements and the reported amounts of revenue and expenses during the reporting period. Actual results could differ from those estimates.

The significant areas requiring management's estimates include the estimates of the allowance for doubtful accounts, allowance for inventory obsolescence, the estimated useful lives of long-lived assets, the value of future income tax assets and liabilities, accruals for warranty and employee-related liabilities, and assumptions relating to the fair value of stock-based compensation, warrants and financial instruments.

Revenue Recognition

The Company derives revenue from the sale of IP-based networking products, which include embedded software and a license to use the software, post contract customer support, customer services and product warranties. Software is considered to be incidental to the product. Post contract customer support consists of on-site support. Services range from installation and training to basic consulting. Revenue is recognized when persuasive evidence of an arrangement exists, shipment has occurred, there are no significant remaining vendor obligations, collection of receivables is probable and the fee is fixed and determinable. The Company's business agreements contain multiple elements, however to date revenue from multiple elements has not been significant. Accordingly, the Company is required to determine the appropriate accounting, including whether the deliverables specified in a multiple element arrangement should be treated as separate units of accounting for revenue recognition purposes, the fair value of these separate units of accounting and when to recognize revenue for each element. For arrangements involving multiple elements, the Company allocates revenue to each component of the arrangement using the relative selling price method of the separate units of accounting. These elements may include one or more of the following: hardware, software, installation, and other professional service offerings. The Company allocates the arrangement fee, in a multiple element transaction, to the separate elements based on their relative selling prices, as indicated by vendor-specific objective evidence or third-party evidence of selling price, and if both are not available, estimated selling prices are used. The undelivered portion of the arrangement fee is deferred. In some instances, a group of contracts or agreements with the same customer may be so closely related that they are, in effect, part of a single multiple element arrangement and, therefore, the Company will allocate the corresponding revenue among the various components, as described above.

Revenue from engineering services or development agreements is recognized according to the specific terms and acceptance criteria, as services are rendered.

Shipping and handling costs borne by the Company are recorded in costs of goods sold. Shipping and handling costs charged to customers are recorded as a reduction of cost of goods sold and recorded as revenue.

Allowance for Doubtful Accounts

The Company's accounts receivable balance as at September 30, 2010 was \$13.6 million compared to \$13.5 million at March 31, 2010. The allowance for doubtful accounts was \$45,000 as at September 30, 2010 compared to \$44,000 as at March 31, 2010.

The allowance for doubtful accounts represents management's best estimate of potential losses that may be incurred if customers are unable to pay for products and services provided by the Company. Management regularly reviews its accounts receivable and makes an assessment as to the collectibility of each receivable. For those amounts deemed to be uncollectible, an allowance is recorded on a by-account basis.

Inventory

Inventories are recorded at the lower of cost or fair value, cost being determined on an average cost basis. The cost of finished goods and work-in-process is comprised of material, labour and manufacturing overhead.

Warranty Costs

The Company's products have an associated five-year product warranty. A liability for the expected cost of warranty related claims is established when products are sold and the related revenue is recognized. The amount of the warranty liability accrued reflects an estimate of the expected future costs of honouring obligations under the warranty. In estimating the warranty liability, anticipated replacement costs and associated labour to correct the product's failure are considered. Should future product failure rates and/or replacement costs differ from these estimated levels, revisions to the warranty liability may be required.

Government Assistance

The Company is entitled to certain Canadian federal and provincial tax incentives for qualified scientific research and experimental development. Tax incentives refundable to the Company are recorded when the qualifying expenditure is incurred and there is a reasonable assurance that the refund will be received.

One of the Company's subsidiaries participates in programs sponsored by foreign governments for the support of research and development activities. Grants are recorded when there is a reasonable assurance that the funds will be received.

Research and Development Costs

Research and development costs incurred prior to establishing the technological feasibility of products are expensed as incurred. Once the technological feasibility is established, direct costs incurred to develop the product, net of investment tax credits received, are capitalized until the product is available for general release. To date, products developed have had a very short time frame between technological feasibility and commercialization. As a result, the Company has expensed all related costs as incurred.

Stock-based Compensation

The Company reports and records all stock-based transactions following the guidelines of The Canadian Institute of Chartered Accountants (CICA) Handbook Section 3870, "Stock-Based Compensation and Other Stock-Based Payments." The guidelines use a fair value methodology for recording all stock-based awards to employees issued or altered in the year. The Black-Scholes option pricing model is used to determine the fair value. The fair value of stock options and warrants are determined at the date of grant and charged to operations over the period of vesting.

Foreign Currency Translation

For foreign currency balances and integrated subsidiaries, monetary assets and liabilities are translated into Canadian dollars at the exchange rate in effect at the consolidated balance sheet date and non-monetary assets and liabilities are translated at the rate of exchange in effect when the assets are acquired or obligations incurred. Revenues and expenses are translated into Canadian dollars, the Company's functional currency, at the monthly average exchange rates. Provisions for amortization are translated at the same rate as the related items.

Income Taxes

The Company accounts for income taxes under the liability method and records future income tax assets and liabilities that reflect the net income tax effects of temporary differences between carrying amounts for financial reporting purposes and the amounts used for income tax purposes. Valuation allowances are established to the extent that it is more likely than not that they will not be realized.

ACCOUNTING CHANGES

In January 2009, The Canadian Institute of Chartered Accountants (CICA) issued Section 1582, Business Combinations, replacing Section 1581, Business Combinations. This section establishes the standards for the accounting of business combinations and states that all assets and liabilities of an acquired business will be recorded at fair value at the date of acquisition. The standard also states that the acquisition-related costs will be expensed as incurred and that the restructuring charges will be expensed in the periods after the acquisition date. This new Section will be applicable to financial statements relating to fiscal years beginning on or after January 1, 2011. Earlier adoption is permitted. The Company is currently assessing the future impact of this new standard on its consolidated financial statements.

In January 2009, the CICA published Section 1601, Consolidated Financial Statements, and Section 1602, Non-Controlling Interests, which together replace Section 1600, Consolidated Financial Statements. Section 1601 establishes standards for the preparation of consolidated financial statements. Section 1602 establishes standards for accounting for a non-controlling interest in a subsidiary in consolidated financial statements subsequent to a business combination. The Sections apply to interim and annual consolidated financial statements relating to fiscal years beginning on or after January 1, 2011 and should be adopted at the same time as Section 1582. Early adoption is permitted as of the beginning of a fiscal year. The Company is currently assessing the future impact of this new standard on its consolidated financial statements.

In December 2009, the CICA issued EIC 175, Multiple Deliverable Revenue Arrangements, replacing EIC 142, Revenue Arrangements with Multiple Deliverables. This abstract was amended to (1) exclude from the application of the updated guidance those arrangements that would be accounted for in accordance with Financial Accounting Standards Board Statement (FASB) Statement of Position (SOP)

97-2, Software Revenue Recognition as amended by Accounting Standards Update (ASU) 2009-14; (2) provide updated guidance on whether multiple deliverables exist, how the deliverables in an arrangement should be separated, and the consideration allocated; (3) require in situations where a vendor does not have vendor-specific objective evidence (“VSOE”) or third-party evidence of selling price, require that the entity allocate revenue in an arrangement using estimated selling prices of deliverables; (4) eliminate the use of the residual method and require an entity to allocate revenue using the relative selling price method; and (5) require expanded qualitative and quantitative disclosures regarding significant judgments made in applying this guidance.

The accounting changes summarized in EIC 175 are effective for fiscal years beginning on or after January 1, 2011, with early adoption permitted. Adoption may either be on a prospective basis or by retrospective application. If the Abstract is adopted early, in a reporting period that is not the first reporting period in the entity’s fiscal year, it must be applied retroactively from the beginning of the Company’s fiscal period of adoption.

The Company has elected to early adopt this Abstract prospectively to revenue arrangements with multiple deliverables entered into or materially modified on or after April 1, 2010. Arrangements that were entered into prior to April 1, 2010 will continue to be accounted for under the old accounting standard.

The Company’s revenue arrangements may contain multiple elements; however, to date revenue from multiple elements has not been significant. Accordingly, the adoption of the new EIC 175 has not had a material impact on the Company’s financial statements in fiscal 2011.

In the past, for arrangements involving multiple elements, the Company allocated revenue to each component of the arrangement using the residual value method, based on vendor-specific objective evidence of the fair value of the undelivered elements. EIC 175 has eliminated the use of the residual value method, and therefore, effective April 1, 2010, the Company has allocated revenue using the relative selling price method of the separate units of accounting. The multiple elements in an arrangement typically might include one or more of the following: hardware, software, installation, and/or other professional service offerings as described in Note 2 of the Company’s Annual Financial Statements for 2010. The Company allocates the arrangement fee, in a multiple element transaction, to the separate elements based on their relative selling prices, as indicated by vendor-specific objective evidence or third-party evidence of selling, and if both are not available, estimated selling prices is used. The allocated portion of the arrangement which is undelivered is then deferred.

In some instances, a group of contracts or agreements with the same customer may be so closely related that they are, in effect, part of a single multiple element arrangement and, therefore, the Company will allocate the corresponding revenue among the various components, as described above.

International Financial Reporting Standards (IFRS)

In February 2008, Canada’s Accounting Standards Board confirmed that Canadian GAAP, as used by publicly accountable enterprises, will be fully converged with IFRS, as issued by the International Accounting Standards Board (IASB). For its fiscal 2012 interim and annual financial statements, the Company will be required to report under IFRS and to provide IFRS comparative information for the 2011 fiscal year.

IFRS uses a conceptual framework similar to Canadian GAAP, but there are significant differences on recognition, measurement and disclosures. As part of the IFRS conversion project, the Company has established an implementation team. The Company has also engaged an external advisor to assist in the conversion to IFRS.

The conversion project consists of three phases:

Scoping and Diagnostic Phase – This phase involves a detailed review and initial scoping of accounting differences between Canadian GAAP and IFRS, a preliminary evaluation of IFRS 1 exemptions for first-time IFRS adopters and a high-level assessment of potential consequences for financial reporting, business processes, internal controls and information systems.

Design and Solutions Development Phase – This phase involves prioritizing accounting treatment issues and preparing a conversion plan, quantifying the impact of conversion to IFRS, reviewing and approving accounting policy choices, performing a detailed impact assessment and designing changes to systems and business processes, developing IFRS training material and drafting IFRS financial statement content.

Implementation and Post-Implementation Review Phase – This phase involves embedding changes to systems, business processes and internal controls; determining the opening IFRS transition balance sheet and tax impacts; conducting parallel accounting under Canadian GAAP and IFRS; and preparing detailed reconciliations of Canadian GAAP to IFRS financial statements. This phase also involves conversion assessment, evaluating improvements for a sustainable operational IFRS model, and testing the internal controls environment.

The Company has completed the diagnostic phase and the project design phase, and is continuing to develop solutions and execute its project implementation strategy. Initial training has been given to key employees, and further investments in training and resources will be made throughout the transition to facilitate a timely and efficient changeover to IFRS.

Management has assessed the exemptions from full retrospective application available under IFRS 1, “First-Time Adoption of International Financial Reporting Standards”, and their potential impact on the Company’s financial position.

On adoption of IFRS, the exemptions being considered by the Company that could result in material impacts are as follows:

Exemption	Application of Exemption
Business combinations	The Company has decided not to restate business combinations that occurred prior to January 1, 2010.
Net book value as deemed cost available for property, plant and equipment (IAS 16), investment property (IAS 40) and intangible assets (IAS 38)	The Company has decided to use the net book value at transition for all of its equipment to value its property and equipment. The Company will use depreciated cost to value property, plant and equipment subsequent to the transition date.
Leases (IFRIC 4, “Determining whether an Arrangement Contains a Lease”)	The Company has made an assessment to determine whether arrangements existing at the date of transition to IFRS contain a lease on the basis of facts and circumstances existing at the transaction date. The Company expects that all operating lease arrangements under Canadian GAAP will continue to be assessed as operating leases on adoption.
Cumulative transaction differences (IAS 21, “The Effects of Changes in Foreign Exchange Rates”)	The Company has decided to reset all cumulative translation gains and losses to zero in opening retained earnings at April 1, 2010.

Management is in the process of quantifying the expected material differences between IFRS and the current accounting treatment under Canadian GAAP. Differences with respect to recognition, measurement, presentation and disclosure of financial information are expected to be in the following key accounting areas:

Key Accounting Area	Differences with Potential Impact to the Company
Presentation of Financial Statements (IAS 1)	<ul style="list-style-type: none"> • Additional disclosures required in the notes to the financial statements. The format for the actual statements will change.
Property and Equipment (IAS 16)	<ul style="list-style-type: none"> • Evaluating impact of componentization on accounting policy • All significant components of furniture and fixtures, office equipment and computer hardware to be amortized according to their useful lives determined in accordance with IFRS
Impairment of Assets (IAS 36)	<ul style="list-style-type: none"> • Grouping of assets in cash-generating units (CGUs) on the basis of independent cash inflows for impairment testing purposes, using a discounted cash-flow method in a single-step approach • Goodwill is allocated to and tested in conjunction with its related CGU • The Company is currently in the process of defining its CGUs
Income Taxes (IAS 12) (subject to adoption at transition of a revised IAS 12 standard)	<ul style="list-style-type: none"> • Recognition and measurement criteria for deferred tax assets and liabilities may differ, as the underlying assets and liabilities vary
Share-Based Payments (IFRS 2)	<ul style="list-style-type: none"> • Liabilities related to share-based payments made to employees that call for settlement in cash or other assets recognized at fair value at initial grant date and re-measured at fair value at the end of each subsequent reporting period • Each installment is accounted for as a separate arrangement • This will cause a measurement difference
Provisions and Contingencies (IAS 37)	<ul style="list-style-type: none"> • Different threshold used for recognition of a contingent liability could have an impact on the timing of when a provision may be recorded • Different disclosure will require certain items to be disclosed differently
Reporting and functional currency	<ul style="list-style-type: none"> • The Company believes that its functional currency under IFRS will be United States dollars while currently it is Canadian dollars under Canadian GAAP

This is not an exhaustive list of all the significant impacts that could occur during the conversion to IFRS.

Additionally, the Company has prepared a preliminary IFRS financial statement format in accordance with IAS 1, "Presentation of Financial Statements," and is in the process of analyzing the implications of the new policy choices. The effects on information technology, data systems and internal controls are ongoing and the complete impact is still being assessed. The Company does not expect that significant modifications will be necessary on conversion.

At this time the comprehensive impact of the changeover on the Company's future financial position and results of operations is not yet determinable.

The Company continues to monitor and assess the impact of evolving differences between Canadian GAAP and IFRS, since the IASB is expected to continue issuing new accounting standards during the transition period. As a result, the final impact of IFRS on the Company's consolidated financial statements can only be measured once all the applicable IFRS standards at the conversion date are known.

The Company's IFRS conversion project is progressing according to schedule. As the project advances, the Company could alter its intentions and the milestones communicated at the time of reporting as a result of changes to international standards currently in development or in light of new information or other external factors that could arise between now and when the changeover is completed.

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Risk and Uncertainties

The risks and uncertainties discussed below are not the only ones the Company faces. Additional risks and uncertainties not presently known to it or that the Company currently considers immaterial also may impair its business operations and cause the price of its common shares to decline. If any of the following risks actually occur, its business may be harmed and its financial condition and results of operations may suffer significantly.

Competition

The market for the Company's products is highly competitive. The Company has experienced, and expects to continue to experience, substantial competition from numerous competitors whom it expects to continue to improve their products and technologies. Competitors may announce and introduce new products, services or enhancements that better meet the needs of end-users or changing industry standards, or achieve greater market acceptance due to pricing, sales channels or other factors. Competitors may be able to respond more quickly than RuggedCom to changes in end-user requirements and devote greater resources to the enhancement, promotion and sale of their products.

The Company competes with a wide range of competitors of varying sizes. New competitors or alliances among competitors could emerge. Many of the Company's competitors and potential competitors have significantly greater financial, technical, marketing or service resources than RuggedCom with which to pursue research and development, marketing and distribution of their products. Many of these competitors also have a larger installed base of products, have longer operating histories or have greater name recognition than RuggedCom.

Certain of RuggedCom's original equipment manufacturers have or could acquire the internal capabilities to manufacture their own solutions competitive to RuggedCom's rather than reselling the Company's products, which could result in a reduction in its sales.

While many of the Company's direct competitors today are relatively small, consolidation is taking place in the industry resulting in competitors who are larger and better capitalized and therefore have greater resources. In addition, if two or more of the Company's competitors were to merge or partner, the change in the competitive landscape could adversely affect the Company's ability to compete effectively.

If RuggedCom's competitors offer deep discounts or more favourable purchase terms on certain products or services, the Company may be required to lower prices or offer other favourable terms to compete successfully. Any changes would likely reduce its margins and could adversely affect its operating results, particularly if it is unable to affect the changes with a corresponding increase in the quantity of sales or through lower spending. In addition, its level of product gross margin may not be sustainable as it enters new geographic regions, adjusts its product mix or if it experiences increased warranty costs.

Growth in Key Markets

The overall market for rugged communications networking solutions has experienced significant growth in the past few years. There can be no assurance that the market for its solutions will continue to grow or grow as quickly as it currently anticipates, that firms in its target markets will adopt its solutions, or that it will be able to establish additional markets for its solutions.

Growth Management

The growth of the Company's operations places a strain on managerial, sales, financial and human resources personnel as well as its physical plant. The Company's ability to succeed will depend in large part upon its ability to manage future growth to successfully expand all aspects of its business in a timely and cost effective manner consistent with the sales growth the Company experiences.

Dependence on Electric Power Industry

The Company currently derives approximately two-thirds of its revenue from sales to the electric power market and it expects revenue from these sales to continue to account for a substantial portion of its revenue for the foreseeable future. The Company is highly dependent for its sales on the ongoing electric power market migration to Internet Protocol-based communications networks throughout the non-office environment and there can be no assurance that the migration will continue. For example, as the electric power market is a regulated industry, the migration to Internet Protocol-based networks could be adversely affected by legislative developments.

Impact of the Global Financial Crisis

Recent events in the global financial markets have created a challenging environment for many businesses. Events seemingly unrelated to us or to our industry may adversely affect us over the course of time. It is possible that credit contraction in the financial markets and reduced economic activity may adversely affect our customer base, which could result in the postponement or cancellation of customers' projects. As a result, these customers may need to reduce their purchases of our products or services and we may experience greater difficulty in receiving payment for the products and services that these customers purchase from us. These events, or any other events caused by volatility in world financial markets or a decline in economic growth, may have a material adverse effect on the Company's business, operating results and financial condition.

Currency Fluctuations

The Company enters into transactions in multiple currencies and is subject to gains and losses due to fluctuations between those currencies. Recent events in the global financial markets have been coupled with increased volatility in the currency markets. A substantial portion of the Company's revenue is earned in US dollars, but a substantial portion of its operating expenses are incurred in Canadian dollars. Fluctuations in the exchange rate between the US dollar and other currencies, such as the Canadian dollar, may have a material adverse effect on the Company's business, financial condition and operating results. The Company intends to continue to expand operations internationally so it may be subject to additional gains and losses against additional currencies. The Company does not currently have a foreign exchange hedging program in place. However, in the future, it may establish a program to hedge a portion of its foreign currency exposure with the objective of minimizing the impact of adverse foreign currency exchange movements. However, even if the Company develops a hedging program, it may not hedge its entire exposure to any one foreign currency and it may not hedge its exposure at all with respect to certain foreign currencies.

Acquisitions

The Company acquired WiNetworks Ltd. on September 17, 2009 and may engage in additional selective acquisitions. There is a risk that it will not be able to identify suitable acquisition candidates available for sale at reasonable prices. It is likely to face competition for acquisition candidates from other

parties including those that have substantially greater available resources. Acquisitions may involve a number of other risks, including: diversion of management's attention; disruption to its ongoing business; failure to retain key acquired personnel; difficulties in integrating acquired operations, technologies, products or personnel; unanticipated expenses, events or circumstances; assumption of disclosed and undisclosed liabilities; and inappropriate valuation of the acquired in-process research and development. In addition, if the Company proceeds with an acquisition, its available cash may be used to complete the transaction, diminishing its liquidity and capital resources, or shares may be issued which could cause significant dilution to existing shareholders.

Regulation

Certain components of the Company's products may be subject to current or future regulation, including relating to environmental protection, for example, lead solder and wireless solutions. Regulatory agencies may make rulings or adopt new standards with which its solutions may need to be compliant. The timing and nature of these rulings or adoption of new standards may impact future sales to the Company's customers, its ability to conform its solutions and/or to retain its market position.

In addition, in the future the Company may be required to comply with substance bans and product/component take-back requirements that would make the Company responsible for recycling and disposing of certain of its products/components that it has sold.

Reliance on Key Personnel

The Company depends on the services of its senior management and key professional, technical, sales, marketing and other specialized personnel to develop, market and support its solutions and develop the business. Most of its employees are not subject to non-competition restrictions that would prohibit them from leaving the Company to immediately join or form competitive businesses. The Company's success is highly dependent on its continuing ability to identify, hire, train, motivate and retain appropriate personnel. Competition for these personnel can be intense, and the Company cannot provide assurance that it will be able to attract or retain them. To do so, it may be necessary for the Company to materially increase the compensation it pays.

Reliance on Third-Party Suppliers

The Company relies on third-party suppliers, in some cases sole suppliers, to provide components, such as processor chips, necessary for the manufacture of its products. It depends on these suppliers to allocate to the Company a portion of their manufacturing capacity sufficient to meet its needs, to produce components of acceptable quality and to deliver those components to the Company on a timely basis at acceptable prices. The Company is not a major customer of any of its key suppliers and consequently they may be unwilling or unable to devote sufficient resources to meet the Company's requirements. Should a shortage of components occur (e.g. due to production interruption or a worldwide shortage of certain parts), a supplier may limit the number of components it may purchase. Additionally, a supplier may determine to cease production of components supplied to the Company. If it is unable to obtain sufficient allocations of these components in a timely manner, or a supplier ceases production of any if the components it relies on, production and shipment of products will be delayed. Reliance on third-party suppliers also reduces its control over production costs, delivery schedules, reliability and quality of materials.

Manufacturing and Reliance on Contract Manufacturers

The Company has one manufacturing and assembly facility which is located in Concord, Ontario at which final assembly and testing of most of its products is completed. Should the operation of the facility be interrupted for a significant period of time for any reason, its ability to fulfill orders in a timely fashion will be significantly adversely affected.

If any of the Company's outsourced manufacturers are unable or unwilling to continue manufacturing its products in required volumes and quality levels, the Company will have to identify, qualify, select and implement acceptable alternative manufacturers, which could be time consuming and costly. In addition, an alternate source may not be available to the Company or may not be in the position to satisfy the Company's production requirements at commercially reasonable prices and quality. Therefore, any significant interruption in contract manufacturing would result in the Company being unable to deliver the affected products to meet its customer orders.

Reliance on Third Party Channel Partners

The Company is dependent upon its ability to establish and develop new relationships and to build on existing relationships with channel partners including manufacturer's representatives, distributors, original equipment manufacturers, systems integrators and consultants. It currently relies and expects to rely upon these relationships in the future to sell or facilitate the sale of a material portion of its solutions. These third parties may provide the Company with direct or indirect customer referrals, cooperate with the marketing of its products and integrating its products in end-users' systems and infrastructure or include the Company as a specified supplier in their projects. It cannot provide assurance that it will be successful in maintaining or advancing its relationships with them. In addition, it cannot provide assurance that those with whom it currently has relationships will act in a manner that will promote the success of its solutions.

Some channel partners also sell products and services of the Company's competitors.

Some of the Company's competitors have been acquired by certain original equipment manufacturers with whom the Company has relationships, which could result in products and services of its competitors being favoured by them.

Protection of the Company's Intellectual Property

The Company's success depends in part on its ability to protect its rights in its intellectual property. The Company relies on various intellectual property protections, including patents, copyright, trade-mark and trade secret laws and contractual provisions, to preserve its intellectual property rights. Despite these precautions, it may be possible for third parties to obtain and use RuggedCom's intellectual property without its authorization. Policing unauthorized use of intellectual property is difficult, and some foreign laws do not protect proprietary rights to the same extent as the laws of Canada and the United States. Furthermore, many key aspects of networking technology are governed by industry wide standards, which are freely available to all market entrants.

To protect the Company's intellectual property, it may become involved in litigation, which could result in substantial expenses, divert the attention of its management, cause significant delays and materially disrupt the conduct of its business.

Rapid Technological Change

The markets for the Company's products are characterized by rapidly changing technology, evolving industry standards and increasingly sophisticated customer requirements. The introduction by competitors of products embodying new technology and the emergence of new industry standards can render RuggedCom's existing products obsolete and unmarketable and can exert price pressures on existing products. It is critical to the Company's success that it be able to anticipate and react quickly to changes in technology or in industry standards and successfully develop and introduce new, enhanced and competitive products on a timely basis. The Company cannot give assurance that it will successfully develop new products or enhance and improve its existing products, that new products and enhanced and improved existing products will achieve market acceptance or that the introduction of new products or enhanced existing products by others will not render the Company's products obsolete. The process of developing new technology is complex and uncertain, and, if RuggedCom fails to accurately predict customers' changing needs and emerging technological trends, its business could be harmed. The Company must commit significant resources to developing new products before knowing whether its investments will result in products the market will accept. To remain competitive, the Company may be required to invest significantly greater resources than currently anticipated in research and development and product enhancement efforts, and result in increased operating expenses.

Product Defects and Liability Claims

The Company is subject to proceedings and claims that may arise in the ordinary conduct of the business, which could include product and service warranty claims, which could be substantial. The Company's products are highly complex and sophisticated, and could contain design defects or software errors that are difficult to detect and correct. The Company provides product warranties that typically run for five years. If its products fail to perform as warranted and it fails to resolve product quality or performance issues in a timely manner, sales may be lost and it may be forced to pay damages. In addition, because its products are sold and marketed in different countries, the products must function in and meet the requirements of many different environments and be compatible with different systems. Any failure to meet customer requirements could materially affect its business, results of operations and financial condition. The occurrence of product defects and the inability to correct errors could result in the delay or loss of market acceptance of its products, material warranty expense, diversion of engineering and other resources from its product development efforts, and the loss of credibility with its customers, manufacturer's representatives, distributors, value added resellers, systems integrators, original equipment manufacturers and end-users, any of which could have a material adverse effect on the Company's business, operating results and financial condition.

The Company currently maintains product liability insurance coverage. The Company has not experienced a material product liability claim to date; however, if that claim were to arise it would likely be substantial in light of the use of its products in mission critical applications. A successful product liability claim could result in significant monetary liability and could seriously disrupt or harm its business.

International Risk

The Company's international operations are significant and it intends to continue to expand these international operations. RuggedCom's foreign operations face additional specific local risks, which may adversely affect the Company, including: changes in legal and regulatory requirements (including tariffs and other trade barriers); less favourable intellectual property laws; any loss of sales personnel in one of RuggedCom's small foreign offices that could result in a significant loss of sales in that foreign country; changes in local tax rates and other potentially adverse tax consequences (including the cost of

repatriation of earnings); collectibility of accounts in foreign jurisdictions; and burdens of complying with a wide variety of foreign laws, including changing import and export regulations.

The Company believes that its future growth depends in large part on its ability to increase its business in international markets. This will require significant management attention and financial resources, including capital to hire additional personnel and establish additional international facilities.

Economic and Geopolitical Uncertainty

The market for RuggedCom's solutions depends on economic and geopolitical conditions affecting the broader market. Economic conditions globally are beyond the Company's control. In addition, acts of terrorism and the outbreak of hostilities, disease, and armed conflicts between countries can create geopolitical uncertainties that may affect the global economy. Downturns in the economy or geopolitical uncertainties may cause end-users to delay or cancel projects, reduce their overall information technology budgets or reduce or cancel orders for the Company's solutions, which could have a material adverse effect on its business, results of operations and financial condition.

Fluctuations in Quarterly Results

The Company's quarterly operating results have fluctuated in the past and may fluctuate significantly in the future depending on factors such as seasonality, demand for its products, the size and timing of orders, progress on implementation of projects, the number, timing and significance of new product announcements by the Company and its competitors, the ability to develop, introduce and market new and enhanced versions of products on a timely basis, the level of product and price competition, changes in operating expenses, changes in the sales incentive strategy, sales personnel changes and general economic factors, among others. A significant portion of the Company's expenses are based on expectations of future revenue and, therefore, is relatively fixed in the short-term. Accordingly, if revenue levels are below expectations, operating results are likely to be adversely affected.

The Company relies on individual purchase orders for product sales to customers and has no long-term customer supply contracts providing for specified sales. Because its quarterly revenue is dependent upon a relatively small number of transactions, even minor variations in the rate and timing of conversion of its sales prospects into revenue could cause the Company to plan or budget inaccurately, and those variations could adversely affect its financial results.

Dependence on Certain Licensed Intellectual Property

The Company licenses certain technologies used in its products from third parties, including as part of ROS (Rugged Operating System). The termination of any of these licenses, or the failure of the licensors to maintain or update their products adequately, could delay its ability to ship solutions while it seeks to implement alternative technology offered by other sources that may require significant unplanned investments. In addition, alternative technology may not be available, and even if it is available it may not be available on commercially reasonable terms. In the future, it may be necessary or desirable to obtain other third-party technology licenses relating to one or more of its solutions or relating to current or future technologies to enhance the Company's product offerings. There is a risk that the Company will not be able to obtain licensing rights to the needed technology on commercially reasonable terms, if at all.

Infringement of Intellectual Property Rights

While the Company believes that its products and other intellectual property do not infringe upon the proprietary rights of third parties, its commercial success depends, in part, upon the Company not infringing intellectual property rights of others. A number of the Company's competitors and other third parties have been issued patents and may have filed patent applications or may obtain additional patents and proprietary rights for technologies similar to those used in the Company's solutions. Some of these patents may grant very broad protection to the owners of the patents. The Company has not undertaken a review to determine whether any existing third party patents or the issuance of any third party patents would require the Company to alter its technology, obtain licenses or cease certain activities. The Company may become subject to claims by third parties that its technology infringes their intellectual property rights due to the growth of products in its target markets, the overlap in functionality of these products and the prevalence of products. The Company may become subject to these claims either directly or through indemnities against these claims that it routinely provides to its end-users, manufacturer's representatives, distributors, value added resellers, systems integrators and original equipment manufacturers.

Litigation may be necessary to determine the scope, enforceability and validity of third party proprietary rights or to establish the Company's proprietary rights. Some of its competitors have, or are affiliated with companies having, substantially greater resources than RuggedCom and these competitors may be able to sustain the costs of complex intellectual property litigation to a greater degree and for a longer period of time than RuggedCom. Regardless of their merit, any such claims could be time consuming to evaluate and defend; result in costly litigation; cause product shipment delays or stoppages; divert management's attention and focus away from the business; subject the Company to significant liabilities and equitable remedies, including injunctions; require the Company to enter into costly royalty or licensing agreements; and require the Company to modify or stop using infringing technology.

The Company may be prohibited from developing or commercializing certain technologies and products unless it obtains a license from a third party. There can be no assurance that it will be able to obtain any such license on commercially favourable terms, or at all. If it does not obtain such a license, it could be required to cease the sale of certain of its solutions.

Use of Open Source Software

The Company uses certain open source software (such as Linux) in the development of certain of its software products, which are not maintained or supported by the original developers thereof. This open-source software was developed originally by third parties over whom the Company has no control. The Company has no assurances that the Linux operating system and the Company's related components do not infringe on the intellectual property rights of others and the Company could be exposed to infringement claims and liability in connection with the use of such open source software. The Company conducted no independent investigation to determine whether the sources of that software have the rights necessary to permit the Company to use this software free of claims of infringement by third parties. The Company could be required to replace certain components with internally developed or commercially licensed equivalents, which could delay product development plans, interfere with its ability to support its customers and/or require the Company to pay licensing fees. Certain open source software licenses provide that any software that makes use of or incorporates components distributed under that license will itself become subject to the same general distribution rights and other terms of that license. As a result, there is a risk that third parties, including RuggedCom's competitors, could have the right to use and distribute certain elements of the Company's software products which is based on open-source software.

Health and Safety

In recent years there has been publicity regarding the potentially negative direct and indirect health and safety effects of electromagnetic emissions from wireless equipment sources, including allegations that these emissions may cause cancer. The Company's wireless communications products emit electromagnetic radiation. Health and safety issues related to its products may arise that could lead to litigation or other actions against the Company or to regulation of certain of its product components. The Company may be required to modify its technology and may not be able to do so. It may also be required to pay damages that may reduce its profitability and adversely affect its financial condition. Even if these concerns prove to be baseless, the resulting negative publicity could affect the Company's ability to market certain of its products and, in turn, could harm its business and results of operations.

Transfer Pricing

The Company conducts business operations in various jurisdictions and through legal entities in Canada, United States, Germany and Israel. RuggedCom and its wholly-owned subsidiaries, RuggedCom (USA) Inc., RuggedCom Deutschland GmbH i. Gr. and WiNetworks Ltd., provide solutions to, and may from time to time undertake certain significant transactions with, other currently existing or new subsidiaries in different jurisdictions. The tax laws of these jurisdictions, including Canada, have detailed transfer pricing rules which require that all transactions with non-resident related parties be priced using arm's length pricing principles and that contemporaneous documentation must exist to support that pricing. The taxation authorities in the jurisdictions where it carries on business could challenge RuggedCom's arm's length related party transfer pricing policies. International transfer pricing is a subjective area of taxation and generally involves a significant degree of judgment. If any of these taxation authorities were to successfully challenge the Company's transfer pricing policies, its income tax expense may be adversely affected and it could also be subjected to interest and penalty charges. Any such increase in its income tax expense and related interest and penalties could have a significant impact on its future earnings and future cash flows.

Other Tax Matters

Although management is of the view that all expenses and tax credits claimed by the Company, including research and development expenses and investment tax credits, are reasonable and deductible and have been correctly determined, there can be no assurance that the Canadian taxation authorities will agree. If the taxation authorities successfully challenge such expenses or the correctness of such income tax credits claimed, the Company's operating results could be adversely affected. If the taxation authorities reduce the tax credit either by reducing the rate of the grant or the eligibility of some research and development expenses in the future, its operating results will be adversely affected.

The majority of the Company's research and development activities are conducted at its headquarters in Concord, Ontario. The Company participates in government programs with both the federal Government of Canada and the Government of Ontario that provide investment tax credits based upon qualifying investment expenditures. These expenditures primarily consist of the salaries of the persons conducting research and development activities. If these investment tax credits are reduced or eliminated, the Company's business, financial condition and results of operations may be adversely affected.